Shivam Kumar.

Service Advisor

**: +91-7091347210** : **shivamraj999@outlook.com****OBJECTIVE**  
To work for the company to the best of my knowledge, innovative ideas, experience and skills, from where the company can gain from my work and provide me with the knowledge that is professionally important to me.

**Professional Experience:**

**Previous Organization : j.k tyre & Industries Ltd**  
 Designation held : Sales complainer   
 Duration : From 10 june (2015) - 02 Sep. (2015)

Base Location : Ahemadabad , Gujrat

**Previous Organization : j.k tyre & Industries Ltd**  
 Designation held : Technical Service Engineer (TSE)   
 Duration : From 05 Sep. (2015) - 31 August (2017)

Base Location : Ahemadabad , Gujrat

**Current Organ : Reeshav Hero**

Designation held: : Service advisor /good life   
 Duration : From 01 Oct. (2017) to 10 sep.( 2018 )

Base Location. : Chapra,Bihar

**Job Responsibility:**

* Greet customers when they arrive at the parts and service centre and direct them to an available mechanics.
* To build and maintain good business relations with channel partners and customers help.
* To generate demands through customer workings and other tools like- Customer meets and driver training programmes (DTPs) etc.
* To support existing dealers by helping them in secondary sales, by addition of new customers.
* To suggest and guide customers to choose two wheeler bike according to their route and load .
* To update dealers and Fleets with new schemes and policies and support them through branding and resolve their claims.
* To handle workshop Support and instruct them to maintain stocks, timely deliveries of material and other commerckal .

Experienced and worked in REESHAV hero and Current location is (chapra ) Bihar .

**Summer Intern:  
Company Name: SAIL/BSP Bokaro (JHARKHAND) Project Title : CCS,BF,CO,SMS 1, SMS 2, HCM,**  **Duration :** 1 months

**Educational Qualifications:**

* **D.M** (Diploma in Mechanical) 2012-15 from Swami Devi Dyal Colleg Of Technical Education(University of kurushetra)
* SSC 2012 from A.N.D Public High School chapra (CBSE Board)

**Computer Skills:**

* **Operating Systems:** DOS**,** Windows XP, Vista, Windows 7 and 8.
* **Packages Known:** MS Office (Word, Power Point, Excel, Outlook), SAP.

**Hobbies:**

* Enjoy Travelling
* Associate myself with knowledgeable people and making them friends.

**Personal Details:**

**Date of Birth:** January/ 02/ 1998

**Marital Status:** Single  
**Strengths:** Self – Motivated, Competitive and Goal Driven, Team Player & responsible, Leadership and spirit to take ownership.

Present Address- shaktinagar near water tank IPS school behind j.p.s niwas (chapra)

DECLARATION

I hereby declare that the information given above is true and to the best of my knowledge.

Date:  
Place: Patna bihar Sign. Shivam Kumar