**Shanku Ghosh**

Mobile No**:** +91-9831212901**,** Mail id:- shankug5@gmail.com

**Current Location:-**Natagarh, Sodepur, Kolkata, West Bengal, 700113

**PROFESSIONAL OBJECTIVE:**

To work in globally competitive environment on challenging assignments that shall yield the twin benefits of job satisfaction and a steady-pace professional growth.

**KEY SKILLS AND INTERESTS:**

**After Sales Service & Operations Quality assurance and control**

**Team Management Inventory Management**

**WORK EXPERIENCE:**

**Sales & Service Engineer, JK Tyre & Industries Ltd, Kolkata Dec’20 to till date**

**Responsibility:**

* **Existing fleet billing follow up.**
* **Creating new fleet.**
* **Doing activity like DTP, Heel the wheel, Scrap tyres analysis.**

**Supervisor, JK Tyre Mobility Solutions, Kolkata Jan’17 to Dec’20.**

**Service for truck bus radial tyres Kolkata region for Mobility Fleet (Rivigo Services Pvt. Ltd.)**

**Responsibilities:**

* Setting up fully functional tyres operation & maintenance hub, setting up process & out sourced work in Rivigo Kolkata.
* Shouldered the responsibilities of handling Manpower of 8 Peoples at Kolkata.
* Allocating shifts, team briefing & handing manpower to achieve the daily availability target of Rivigo.
* Communicate vehicle inspection report to Rivigo Maintenance engineer & indicating major issues.
* Communicate with Ashok Leyland team for correction of Suspension issues, Hub Play, Kingpin, Axle I-Beam related issues.
* Managing accident issues and completing the relevant accident damage formalities like claim forms, AIR, Tyre inspection etc.
* TPMS (TREEL) fitment & installation in vehicles & their hardware correction.

**Customer Care Executive, Samsung Care, Kolkata, July’11– Jan’17**

**Responsibilities:**

* Customer Handling
* Upgrading Software of Mobiles
* Educating Customer about handset features

**Office Assistant, Ashok Leyland, Kolkata, Nov’04 – May’11**

**Responsibiliti**es:

* Data Entry
* Report Making
* Bank Entry of Check & Deposit
* Maintaining office files

**ACADEMIC:**

**Education**

* Diploma in Automobile Engineering from The Intuition of Motor Industries, Mylapore, Chennai
* High school from WBBSE, West Bengal

**Certificate Course:**

* 4 months course of Basic Computer, MS-Office, MS Excel & MS PowerPoint.

**TECHINICAL** **SKILLS:**

* MS Office, Excel, PowerPoint.
* Basic Knowledge of internet.

**STRENGTH:**

* Adaptability
* Confident
* Honest
* Responsible

**BIOGRAPHY:**

* Father’s Name : **Late Sisir Ghosh**
* Date of birth : **23rd Oct 1986**
* Gender : **Male**
* Marital Status : **Married**
* Nationality : **Indian**
* Languages Known **: Bengali, Hindi & English.**

**DECLARATION:**

**I hereby declare that the above information is correct & true to the best of my knowledge.**

**Date:-**

**Place:- Shanku Ghosh**