# RAHUL SHARMA

**NEAR GIRLS SR SEC SCHOOL DUJOD**

**SIKAR**

**RAJASTHAN**

**PIN 332021**

**Contact No. : +91-9649184408**

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**Objective:**

Seeking a growth oriented and challenging position in a technologically advanced organization, that provides me avenues to utilize my experience, analytical & academic skills effectively towards the growth of self and the organization.

**WORK EXPERIENCE**:

**Total Experience- 8Years**

**Tata Consultancy Services**

**Time Period: - Dec 2011 to Till date**

**Designation: - Citizen Service Executive**

**Job Responsibilities:-**

* **Planning / Maintenance of Network** of over 40 Desktop, POS, Laptops. Inter Office Connectivity for all the units on MPLS, Server, HHT, Backup Server and Switch.
* Maintain **user’s complaint** with SAMPARK portal.
* **Complete backup** of SQL server 2014 on daily basis.
* **Troubleshooting and Fault Management** of various day to day technical issues.
* Have Hand on Experience on **Microsoft Dynamic AX retail POS software** used for billing purpose.
* **Troubleshooting of various hardware** issues in the organization.
* **RAID Configuration** of HP/IBM server for the **redundancy purpose**.
* **Health Checkup** of the Server part and the client part on regular basis.
* **POS patch updation** for the new features implementation in the system.
* **Basic Computer related tasks** like Windows (OS) Installation, MS Office and all the basic IT related tasks.
* Have worked on the **FTP server**.

**Educational Qualification:-**

* Have Passed **10th** from **RBSE Board** with percentage of 60%.
* Have Passed **12th** from **RBSE Board** with percentage of 60%.
* Have Passed **B.SC** from Rajasthan University with percentage of 64%.
* Have Passed **M.SC IT** from Rajasthan University with percentage of 74%.

**Key Skills/Technical Skills:-**

* **Basic MIS Formulae’s** (VLOOKUP, HLOOKUP, Pivot table, Concatenate, Text to Column, Sum, Average etc)
* **Knowledge of Networking,MCSA and CCNA**.
* Hand experience on HP proliant blade server 2012.
* Hand experience on Active directory,Group policy,DHCP,DNS etc.
* Hand on experience on **router configuration of Cisco 2900 Series**
* Have Worked on **Switch Configuration of Cisco 2960 series**.
* VLAN Configuration/VTP/Trunking/VPN.

**Personal Profile:-**

**NAME:** Rahul Sharma

**Father’s Name:** Sohan Lal Sharma

**Date of Birth:** 05 June 1990

**Languages Known:** English and Hindi.

**Marital Status**: Married

**Declaration:**

The Above Mentioned Facts are true to the best of my Knowledge. If given an Opportunity, surely, I will work with the best of my abilities and skills.

**DATE**: / / / **YITESH SHARMA**