

YOGESH HARI KEDARE

MOBILE NUMBER: 91 581 52 518

***EXPERIENCE IN INFORMATION TECHNOLOGY – 12 YEARS
COMPLETED AMAZON WEB SERVICES TRAINING (AWS)-2019
COMPLETED MASTERS IN IT (MSc.IT), MUMBAI UNIVERSITY-2015***

IT Work Experience:

- ❖ Working as a Senior IT Executive in **Larkins & Siddhi Developers, Thane**
From 23rd Feb 2021 till present.

RESPONSIBILITIES:

- Installation, Configuration and Administration of Windows 10 and Windows 7 operating systems.
- Managing DNS, DHCP, Active directory servers in windows Server 2016 Operating systems.
- Scheduled daily backup for Tally Server, ERP Server and AD Server through Veeam Software.
- Providing access and removal users from group of Files & Folders Sharing Access Problems.
- Accessing Active Directory issues of users Account Lock, Reset Password, moving Systems to proper OU.
- Working with Quick heal Seqrite Antivirus Console for updating Dat file in Systems and also reinstallation or update the Antivirus on user's laptop / Desktop.



- ❖ Worked as a Senior Technical Support Engineer (Team Lead) with **HITACHI SYSTEMS MICROCLINIC PVT LTD** for **Quinnox Consultancy Services Pvt Ltd, SEEPZ** from 15 March 2019 up to 22 feb2021.



RESPONSIBILITIES:

- Installation, Configuration and Administration of Windows 10 and Windows 7 operating systems.
- Providing access and removal users from group of Files & Folders Sharing Access Problems.
- Accessing Active Directory issues of users Account Lock, Reset Password, moving Systems to proper OU.
- Working with Sophos Antivirus Console for updating Dat file in Systems and also reinstallation or update the Antivirus on user's laptop / Desktop.
- Working on active directory installation and working on user manuals also Removing, adding user profiles, providing access for internet / intranet office 365 migration on approval basis from team /department.
- Working on Password policy restructure and Configuration of domain and local user password policy settings, configuration of and apply Password Settings

Objects (PSOs), delegate password settings management.

- Monitoring and storage on one drive for user's backup, user's scattered in designation and therefore more care taken for SLT's Data.
- Working on Zscaler for issues like Sites not working, reinstallation, login issues.
- Periodically arranging meetings with Engineers and Quinnox IT Managers and taking initiatives to complete given tasks and activities given by Quinnox managers
- Monitoring Data backup on Cloud and in-house Storage servers.
- Producing and presenting reports to Customer's Senior Management.
- IT Support provides to Associate VP, Managers, and senior level Employees.
- Managing user accounts and giving share & security level permissions.
- Working on **Quinnox Service desk** owned software for Calls Management.
- Working on Encryption of Hard disk and for extracting Employees DATA decryption of Hard disk for restoration of data.
- Experience on handling most Escalated issues and handling work pressure.
- Experience on leading the Team and supporting team members on severe issues.



❖ Worked as a System Administrator L1 with **HITACHI SYSTEMS MICROCLINIC PVT LTD** for **PIRAMAL CAPITAL AND HOUSING FINANCE PVT LTD. THANE.** From 1ST APRIL 2019 up to 10 Mar 2020.



RESPONSIBILITIES:

- Installation, Configuration and Administration of Windows 10 and Windows 7 operating systems.
- Providing access and removal users from group of Files & Folders Sharing Access Problems.
- Accessing Active Directory issues of users Account Lock, | Reset Password, moving Systems to proper OU.
- Working with Symantec Antivirus Console for updating Dat in Systems and applying Sylink File for those systems those are not in network or in domain.
- Working on active directory installation and working on user manuals also Removing, adding user profiles, providing access for internet / intranet office 365 migration on approval basis from team /department.
- Working on Password policy restructure and Configuration of domain and local user password policy settings, configuration of and apply Password Settings Objects (PSOs), delegate password settings management.
- Monitoring and storage of user's backup, user's scattered in designation and therefore more care taken for SLT's Data.
- Exception of File extensions as suggested by Piramal IT Managers.
- Periodically backup of Data forcefully of important users by suggesting them to connect VPN and connect to Network and forcefully starting Commvault backup in Servers.
- Configuring and maintenance of Commvault Server for Data backup and checking the backup on server regarding speed and backup type.
- Monitoring Data backup on Cloud and in-house Storage servers.
- Producing and presenting reports to Customer's Senior Management.

- IT Support provides to Associate VP, Managers, and senior level Employees.
- Managing user accounts and giving share & security level permissions.
- Core hardware and Server maintenance support.
- Working on **iHELP Piramal's** owned software for Calls Management.
- Supporting for SLT's meetings in Lower Parel as well Thane office.
- Working on Symantec console for extracting Employees DATA decryption of Hard disk for restoration of data also Encrypting hard disk.
- Experience on handling most Escalated issues and handling work pressure.
- Experience on leading the Team and supporting team members on severe issues.
- Support provided for Video Conferencing and Telepresence.
- Supporting for Events and Trainings conducted at Thane and Lower Parel offices.
- Maintenance & management of the Critical Windows based Server Environment.
- Maintaining up to date Antivirus levels on all machines across Piramal Thane offices.
- Supporting a multi-location IT infrastructure for more than 500 users.



❖ Worked as a System administrator L1 with **WIPRO TECHNOLOGY**. For **ABBOTT HEALTHCARE PVT LTD AND ABBOTT INDIA PVT LTD**. BKC, MUMBAI. From 30 July 2015 up to 29th March 2019. (Payroll of Impact InfoTech Pvt Ltd)



RESPONSIBILITIES:

- Installation, Configuration and Troubleshooting of Windows XP, up gradation to Win 7 (32 bit and 64 bit) and Win10 (64bit and 32 bit) operating systems.
- Handling Files & Folders Sharing Access Problems.
- Working with MacAfee Antivirus Console for updating Dat in Systems and troubleshooting for those systems those are not in network or in domain.
- Working on active directory installation and working on user manuals, also Removing, Adding user profiles, providing access for internet / intranet office 365 migration on approval basis from team /department.
- Working on Password policy restructure and Configuration of domain and local user password policy settings, configuration of and apply Password Settings Objects (PSOs), delegate password settings management.
- IT Support provides to VP, MD's, Directors & Associate Directors of Abbott Healthcare and India.
- Managing user accounts and giving share & security level permissions.
- Core hardware and Server maintenance support to Abbott.
- Working on BMC REMEDY software for Calls Management.
- Supporting for SLT's meetings in BKC office and in Hotels.
- Working on McAfee ePO console for extracting Employees xml files for decrypting Data.
- Experience on handling most Escalated issues and handling work pressure.
- Experience on leading the Team and supporting team members on severe issues.
- Support provided for Video Conferencing and Telepresence.
- Supporting for Events and Trainings conducted at BKC Office. System upgrades both at

workstation and Server level.

- Supporting a multi-location IT infrastructure for several hundred users.

VIP SUPPORT EXPERIENCE:

- **TECHNICAL SUPPORT PROVIDED TO ABBOTT CEO AND INDIA HEAD MR. JAWED JIA SIR AND FORMER CEO MR. BHASKER IYER SIR, ABBOTT INDIA AND ABBOTT HEALTHCARE HEAD**
- Configuration and troubleshooting of iPads, iPhone, Dell Laptops.
- Outlook, Abbott India App, ADD app, iThink Abbott apps installation and troubleshooting.
- Meeting Rooms setup and high profile meeting support given till late night.
- Telepresence and VC support, managing global support to Chicago, Japan, Singapore, China and in more countries.
- Support to Delegates for Laptop, WIFI, Printers and VC issues.
- **TECHNICAL SUPPORT PROVIDED TO MANAGING DIRECTOR OF ABBOTT HEALTHCARE MR SUSHIL UMESH SIR AND FORMER MD MR. SUDARSHAN JAIN SIR.**

AWARDS AND APPRECIATION FROM ABBOTT & WIPRO:

- Appreciated and awarded certificate from Abbott IT Department for *most valued Customer (System) Engineer globally in the year 2018.*
- Appreciated for resolving 1723 tickets From 1 April 2018 to 30 September 2018.
- Appreciated and awarded best support Engineer by Business Effectiveness Department headed by **Rajaram Sankaran (Head Global BE, Director Abbott India)** and **Deepak Chembath (Director Regional India, Head of 13 Divisions, Abbott Healthcare)** for supporting and helping users to resolve their issues quickly and within time.
- Appreciated and awarded for best Support Engineer in Wipro Technology in the year 2017.
- Successfully completed Shared Folders Migration in and across in all Department of Abbott HCL & Abbott India.
- Replacement done successfully for more than approximately 1300 new Laptops and 150 Desktops in BKC office and remote location for field support Employees.



Worked as a System Engineer L1 with ALLIED DIGITAL SERVICES LTD. for CROMPTON GREAVES LTD. site from 15 November 2012 till 08 February 2014.

- providing IT support to Crompton Greaves Electricals & Electronics Ltd. Kanjurmarg (Mumbai)

RESPONSIBILITIES:

Providing IT related Solution for CG offices for Network related problems.

- Administrating and troubleshooting Windows 2008 server.
- Managing user accounts and giving share & security level permissions.
- Responsible to install, set up, maintain network and configure the peripherals, cabling and equipment's accordingly as per the requirement.

- Responsible for maintaining the company strategy like designing, implementing and maintenance of enterprise network components.
- Responsible to monitor whether all the components are available for successful communication.
- Responsible for maintaining the Backup network, hardware, software, files on a regular basis accordingly as per the company policies.
- Timely analyse whether any repairs or replacements is needed.
- Managing data base of server & creating new users accounts.



❖ Worked as a *Customer Support Engineer (Desktop Engineer L2)* with ALLIED DIGITAL SERVICES LTD. For MIDC site from 21st July 2010 to 14 Nov 2012.

RESPONSIBILITIES:

Providing IT related Solution for MIDC offices area mentioned below for Desktops & Network related problems.

☐ Providing IT support to MAHARASHTRA INDUSTRIAL DEVELOPMENT CORPORATION (MIDC).

Area:

Ambernath west, Ambernath east, Badlapur, Murbad, Shahad MIDC offices.

- Setup of Video Conferencing.
- Monitoring of Lease line and First level support to MIDC call logging in Trimax about link and mails updation on day to day basis for lease line details and updation.
- Installation and Basic Troubleshooting of Printers, LAN Printers and Print Servers Configurations.
- Implemented Domain activity all over in 12 offices related to Ambernath Midc.
- Active Directory (Domain) configuration and giving resolution for any type of query related to domain.
- Implemented Firewall activity with sonic wall software's and machine in all MIDC offices of Ambernath and other branch offices.

1. Worked as a Desktop Engineer L1 with WIPRO INFOTECH under franchisee role of IT SOURCE INDIA Pvt. Ltd from 21 May 2009 to 16 March 2010.

Designation: FMS ENGINEER (Desktop Level 1)

- Providing Desktop support to AXIS BANK branches and Data center.



Educational Qualification:

- Completed **Master of Science in Information Technology (MSc.IT), MUMBAI UNIVERSITY** from SST College of Commerce and Arts, Ulhasnagar -421004. (Regular Course) with Aggregated 60.00 % (III & IV Sem) CGPA SCORE 5.65.
- Completed **Bachelor of Science in Information Technology (BSc.IT)** From **MUMBAI UNIVERSITY** with 58.64 % aggregate
- Completed **Diploma in Industrial Electronics** from Board of Technical Education, Maharashtra State (M.S.B.T.E) with 58.29%.
- Completed **MCSA** course from NTMS institute, Mumbai.
- Completed **Amazon Web services AWS Course** from iFuture Technologies, Mumbai.

Personnel Details:

Father's Name: Hari.A. Kedare,

**Address : Block No. A 733 Room No. 1466 Sahyadri Nagar,
Netaji Tekadi, Ulhasnagar -421005, District- Thane, State - Maharashtra**

Date of Birth: 26-12-1981

Marital Status: Married

Languages: English, Marathi & Hindi

I hereby declare that all the above information provided by me is true to the best of my knowledge.

Date:

Place: Ulhasnagar

(YOGESH HARI KEDARE)