**OBJECTIVE**

To work for a progressive organization where I can utilise my theoretical and practical knowledge to:

* Provide customer satisfaction for the organisation’s clientele, and
* Contribute towards sustainable, safe and environmentally friendly progression of the business and thereby achieve personal growth.

**EMPLOYMENT HISTORY / EXPERIENCE**

* **Feb 2019 to till :- Employed as Inspection Engineer at Olx India Pvt Ltd(Cash my car), Mumbai.**
* **Nov 2016 to Feb 2019** - Worked as **Bodyshop Service Advisor** since November 2016 with **Maruti Suzuki India Limited** authorized service station **Fortpoint Automotive(cars) Pvt Ltd,** Mumbai.
* **29/06/2015 to 25/07/2015:** Internship with “**Bharat Heavy Electrical Limited, Bhopal**” in steam turbine department.

**Job Profile / Experience:**

* Manage work order system, including invoice logging, and generate service invoices.
* Inspection of used cars and their specification.
* Preparing a report of the vehicle as per condition of their engine and body.
* Convincing customer regarding the actual market price of their vehicle and closing the deal.
* customers on equipment operation, service, care and maintenance.
* Lead a team of Supervisors and Technicians to perform quality maintenance and repairs in a timely fashion.
* Efficiently deal with extreme pressures such as handling difficult customers,
* Ensuring the highest levels of customer satisfaction.
* Maintaining customer relationships.
* Follow up with customers to address concerns and provide solutions.
* Participate in industry or promotional events (e.g. trade shows) to cultivate customer relationships.

**Technical Knowledge:**

* In depth knowledge of different Automobiles Engines, transmission systems, suspensions.
* Practical knowledge of different vehicles such Mercedes, Audi, BMW, Toyota, Hyundai, Maruti Suzuki, Ford, Tata etc.
* Knowledge of different specifications of different vehicles as per variants.
* Conversant with developments in the industry, especially in Electric Cars.
* Database Management System(DMS), Maruti Suzuki
* Work in a Computerized LAN & Internet Enabled Environment
* Flexibility in Using Internet, Microsoft Excel, Word, Microsoft Power Point, & Windows.

**ACADEMIC HISTORY**

As is evident from the academic history provided below, I have been a consistent performer.

* Graduated in 2016 B.E (Mechanical) from Rajiv Gandhi Technical University, Bhopal, India with CGPA 78.1%
* In 2012 Cleared CBSE (Central Board of Secondary Education - New Delhi) Board High School (Grade 12) with 72.4%
* In 2010 Cleared CBSE (Central Board of Secondary Education - New Delhi) Board High School (Grade 12) with 75.2%

**Final Year BE (Mechanical) Project:**

**Project title: -** Utilization of condenser heat for convective heating of food materials in an insulated box.

**Theory:** Based on the concept of utilizing condenser heat in a vapor-compression refrigeration cycle for convective heating. Basically a waste heat recovery system.

**ACHIEVEMENTS / ATTRIBUTES**

1. Was selected in Indian Navy SSB- Service Selection Board(Defense) in January 2016 and cleared the stage 1 i.e. screening and stayed throughout the stage 2**.** Butunfortunately I couldn’t make it in final list, even though going through the final stage is itself a major achievement.

2. Was selected in Indian Army SSB - Service Selection Board(As Mechanical Engg) in March 2019 and cleared different stages throughout.

**EXTRA CURRICULAR ACTIVITIES**

As a professional I am very conscious of my ‘social responsibility’. In 2008 I started and joined SAMAR- A leap towards Star, a social organization in Patna (Bihar) with focus on voluntary teaching of the less privileged youngsters. Our NGO is basically a youth organization working for social awareness amongst the youth. Currently I am serving as a member of the organization managing scholarship programmes for needy students. We also organize blood donation camps; health programmes, Quiz, Debate and Theatre Festival programmes for students.

**Strengths:**

* Easily adapt to ever changing technologies,
* Ability to work as individual as well as in group,
* Confident, Punctual, Goal oriented, Optimistic,
* Quick learner.
* Excellent communication skills in English,
* Other Languages: Hindi, Urdu.

**PERSONAL DETAILS**

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| --- | --- | --- |
| **Name**  **Contacts**  **Date & Place of Birth**  **Marital Status**  **Nationality**  **Current Address**  **Permanent Address** | Asad Shabbir  Cell: +91 8879827572/ Email:[asadshab20666@gmail.com](mailto:asadshab20666@gmail.com)  14/01/1994**,** Patna, India  Single  Indian  Dahisar,Mumbai, Maharashtra.  Haroon Nagar Colony, Sector 1, Road No. 4, Phulwari sharif, Patna 801505, Bihar, India |  |

**Reference(s)** Upon request