Anant Vithal Yesare

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## 

Work Experience:

Company : Eureka Forbes Ltd, Mumbai

Designation : MIS Executive

Department : Logistics

Duration : 16th Aug’2020 To till Date

Job Responsibilities:

**MIS: - day to day basis: -**

**Management & Department Report: -**

* Daily Dashboard & BBND control.
* VFR monitoring and reporting.
* Daily order vs availability & Sales Monitoring.
* Delivery Dashboard Performance (TAT adherence Tracker) - report (It includes, On time delivery, On time dispatch for secondary & Primary Movement).
* MIT Report
* Replacement report

Work Experience:

Company : Bajaj Electricals Ltd, Mumbai

Designation : MIS Executive

Department : Logistics

Duration : 19th Mar’2020 To 14th Aug’2023

Job Responsibilities:

**Sales MIS: - day to day basis: -**

**Management & Department Report: -**

* Sales Performance by region by Category.
* MIT Report By branch (Transit stock detail).
* RLT & TLT report (Transportation Performance).
* BWH performance report (It includes, On time delivery, On time dispatch for secondary & Primary Movement).
* Cost Performance (for dept financial analysis).
* Inventory report (By quality): - i) Saleable inventory, Bad Inventory. AWP inventory.
* RAM tracking report for sales cost reversal.
* Audit report for E-way bill & Inventory.

sWork Experience:

Company : Aditya Birla Retail Limited, Mumbai

Designation : MIS Lead

Department : Supply Chain (Private Label)

Duration : April’14 to 18th Mar’20

Job Responsibilities:

* Raising Purchase Requisition / Purchase order on the oracle software system.
* Raising GRN for the invoices on ERP system.
* Submitting the invoice to the finance dept & keeping track of the payment.
* Co-ordinate with vendors for payment-related queries.
* Invoice Booking in System /Matching.
* Creating Vendor code Mapping to Particular OU (Operating Unit)
* Sending Weekly MIS Report of PO generated.
* Prepare cost sheet taking into account various factors like RM & PM calculations, verify transport & vat calculations based on region.
* Prepare cost sheet tracker for all SKUs of PL & keep updating the same on monthly basis.
* Preparing Monthly MIS for sales & tracking growth on monthly basis.

Work Experience:

Company : Tata Teleservices Ltd, Mumbai (**Chinchpokali**)

Designation : MIS Lead

Department : Sales Strategy & Planning, Corporate

Duration : June’12 to April’14

Job Responsibilities:

* Managing entire base file including revenue for PAN India basis of 181 Channel Partners for LCM CP.
* Responsible for flashing different dashboards to higher management on a monthly basis.
* Responsible for flashing of funnel reports to regions on a fortnightly basis.
* Keeping all records & customer base, partner base, including all performance metrics.
* Responsible for key inputs required in commission payouts.
* Providing management with various reports, dashboard, analysis which goes into preparation of annual business plan, various partner/sales schemes & policies including commission & Incentive Policies.

Work Experience:

Company : Tata Teleservices Maharashtra Ltd, Mumbai (**Turbhe**)

Designation : Customer Service Executive

Department : Back Office / MIS

Duration : Sept’07 to May’12

Job Responsibilities:

* Handle Inbound calls Related to Activation.
* Raising SR for ESN change & SAS error.
* Handling Complaint on Installation & missed-Appointment SR. in CRM System
* Escalate E-mails to the concern department & making sure the complaints are closed as per customer satisfaction.
* Handling Customer’s correspondence (emails, letters and faxes) & Identifying, Analyzing and eliminating common customer complaints and their root causes.
* To find out whether Customer has received proper resolution with regards to his complaint by close looping with the customers.
* Marking a mail to the concerned team for resolution of the customer complaint and assuring that the problem is resolved at customer’s end.
* Handling Escalations from BPO to resolve complaints of the customer.
* Handling Nodal escalations.
* Maintaining Daily Activity reports for SMG (CDMA & GSM & MNP).
* Line TSP / Barred of GSM/CDMA Connection (Daily Basis).
* Preparing Daily Performance Report of Agencies for SMG Dept.
* Maintaining Pendency report on daily basis of Agencies.
* Handle MIS for Credit Verification Department.
* Worked as a Security facilitator in Bombay Dyeing Mfg. Co Ltd from 28 November'2005 to 30th Aug 2007.
* Worked as a Field Executive in Pamac Fine serve PVT Ltd from 2 July'2003 to 25 November’2005.
* Worked as Data Entry Operator & Team Leader in Reliance Infocom Ltd through (Caliber Agency)

From 14 Feb’2003 Up to 30 May’2003.

* Worked as a Purchase Executive in Pidilite Industries Ltd from Mar’99 to April’2002 Basic

Concentration of Work was independently handling purchase department. Also have an

Experience of ERP System.

**Academic Qualification**:

\* Passed B. Com year 1999.

\* Passed H.S.C. year 1996.

\* Passed S.S.C. year 1994.

Other Qualification: Completed one year Computer Course of “Diploma in System Management” (DISM) at Aptech Computer Education Dadar.

**Computer Language Knowledge**

**Operating System**

Ms – Dos, Ms-Word, Ms-Excel, Ms-PowerPoint, Ms-FoxPro, Programming under FoxPro, Introduction LAN, Multimedia.

Working knowledge of:

**SAP S4 Hana**, **ERP System** Accounting package, FASYS, CRM, Met solve, E-Pos System, Sales Force (SFDC & DIIMS) System.

**Personal Details**

Date of Birth : 05th July-1978

Nationality : Indian

All the information given here are true to the best of my knowledge.

(Anant Yesare)